

REWIND CLAIMS™

Circular claims management for insurers and logistics companies

Rewind Claims is your single point of contact for property claims and major losses — from individual items to entire warehouses and stores. The result: lower costs, money back, and CSRD-ready sustainability data.

**The claims adjuster's
single point of
contact**

**Claims verification &
valuation**

Risk-free set-up

Why companies choose Rewind Claims

The claims adjuster's single point of contact

The journey to settlement can start with us. We manage the entire chain — including customer contact and logistics — with no other parties for you to bring in.

Claims verification & valuation

We authenticate, condition-grade and value every item — on site or at our facility, with our own expertise or through valuers and auction houses. Less fraud, fairer payouts.

Risk-free set-up

No purchasing costs. Rewind runs the process and shares the profit after deducted expenses.

CSRD-ready data

Verified sustainability data and avoided CO₂e emissions per claim.

What's included

- Property claims
- Major losses (stores, warehouses etc.)
- Customer contact & dialogue
- Damage inspection & condition grading
- Valuation & certificates of authenticity
- On-site inspection & inventory
- Logistics solutions
- Reuse first
- Recycling when reuse is not possible
- Compensation processes
- Reporting & follow-up

How the process works

The process is designed to make claims handling simple, traceable and efficient. Whether it concerns a single property claim or a larger loss in a store or warehouse, the customer and the client get a clear process with control at every step.

- 1 Claim reported** — The claim is registered and basic information collected.
- 2 Customer contact** — Dialogue with the customer or contact person to secure the right documentation.
- 3 Damage inspection** — Inspection, verification and assessment of condition, authenticity and value.
- 4 Logistics or on-site response** — Collection, transport or on-site inventory for major losses.
- 5 Sorting & decision** — What can be reused, repaired, resold or recycled?
- 6 Compensation & return to market** — The compensation process is handled and products returned to the market where possible.
- 7 Reporting & analysis** — Results, sustainability data and follow-up delivered back.

Who it's for

Insurers

Lower claims costs, a single point of contact and high customer satisfaction — we handle policyholder contact and logistics for you.

Logistics companies

More efficient flows and better handling of transport damage and goods without a recipient.

Stores & warehouses

Better stock utilisation and less waste.

How to get started

Claims is an operational service — you report the claim, we take the process from there. Getting started requires neither system integration nor investment.

- 1 Agreement — no investment** — No purchasing costs or fixed fees. Together we define which claim types you want to start with.
- 2 First claim within weeks** — The partnership often starts with a concrete claim or a well-defined pilot — we are operational shortly after signing.
- 3 Scale at your own pace** — More claim types as the results prove themselves. You receive regular reporting with financial outcomes and avoided CO₂e emissions.

Risk-free to start

Risk-free set-up: Rewind runs the process and shares the profit with you after deducted expenses.

FAQ

What does Rewind Claims cost?

Nothing — the set-up is risk-free. Rewind runs the process with no purchasing costs or fixed fees, and shares the profit with you after deducted expenses.

How quickly can we get started?

Within a few weeks of signing. The partnership often starts with a concrete claim or a well-defined pilot.

Is IT integration with our systems required?

No. Claims is an operational service — you report the claim to us and we take the process from there. No system integration is needed to start.

Next step — book a demo

We will show you your own data: costs, outcomes and sustainability reporting.

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